



Case Study

Redwood Mortgage chooses QCommission for their Sales Commission



Customer Profile

REDWOOD MORTGAGE provides quality mortgage lending within California for both residential and commercial properties. Founded in 1978, Redwood Mortgage is an established financial organization with 35 years of experience in arranging and funding mortgage loans in California. Redwood Mortgage and its affiliates have arranged around 2 billion dollars in loans and currently manage a loan portfolio of over \$275,000,000. They provide tailor-made loan direct funded solutions secured by residential, multifamily and commercial properties.

The Problem

Prior to QCommission, Redwood Mortgage was calculating commission manually using Excel and 3rd party application report. Samina Shahan, Compensation specialist spends time in mining the data manually to line up to their commission rules for all their Agents, Brokers and Manager. One of their key problem is calculating override commission when the manager cross overs tiers. Due to new commission rules, too many variables for clean calculation in excel is a very time-consuming task every month. The company had new commission fees in place and Samina wanted to have accurate calculation and to handle various scenarios for current plans and new changes in future down the road. The company also expects to have a good customer services when needed readily.

The Project

QCommission implementation crew worked with Samina and her team and underwent an in-depth discovery meeting and designed the commission rules in a way that can be easily processed their current needs and for future changes. QCommission could integrate a custom version of mortgage transactions from an excel file to feed QCommission for processing. There were 3 different commissions plan incentives configured in QCommission.

Import/ Export

QCommission is designed to integrate with Salesforce.com, Sage Peachtree, Sage Intacct, MS Dynamics GP, MS Dynamics Axapta, QuickBooks, SugarCRM, Xero, NetSuite and many others. QCommission can also accept Excel, fixed file and delimited format files.

QCommission can also process some PDF format files. QCommission can also operate stand-alone.

- Import data from accounting systems including Invoices, Expenses, Payees, Customers and Products.
- Import from Loan Origination Systems (LOS) including Byte files, Calyx Point, Excel, and fixed or text-delimited files.
- Restrict Transaction import using a date range.
- Export Commissions directly to QuickBooks Accounts Payable
- Export data to Excel, and fixed or text-delimited file formats

Plan Setup

- The QCommission Plan describes an individual's sales commission plan in detail.
- Calculate payouts weekly, bi-weekly, monthly, bi-monthly, quarterly, etc.
- Have multiple commissions and bonuses per plan.
- Create unique plans for every payee or share plans.

Reporting

- Produce detailed commission statements by payee
- Reproduce commission statements for prior periods
- Report on split credits and uncredited transactions
- Analyze historical transaction and payment information
- Email commission statements to payees
- Generate ADP report or other forms of payroll reports
- View commission statements through the web.

Personal Production Commission, Closed Loan Volume Bonus and Override Commission). The software processed commissions and bonuses on loan amount on any closed deals correctly without any errors given the complexity of year to date tiered rate calculation. The project was average in complexity and got accomplished with the project accessed estimated and on time. I am very happy to have professional looking commission statement being produced every month without any delay to my team.

Zenith Reverse Mortgage Services, Inc - Sales Commission Statement



| | | | |
|---------------------------|-------------------------------|--------------------------------|------------------|
| Agency ID : Alabama | Plan ID : Loan Office Plan | Branch Payroll Amt : 24,732.00 | Balance |
| Agency Name : All Methods | Period : 1/1/2018 - 1/31/2018 | Override Adjustment : 0.00 | 0.00 |
| Terminal ID : West Office | Position : Loan Officer | Cap Adjustment : 0.00 | 0.00 |
| Currency : | Fiscal year : 2018 | Minimum Pay Adjustment : 0.00 | |
| | | Other Adjustment : 100.00 | |
| | | Adjustment To Payroll : 0.00 | |
| | | Recovery From Payroll : 0.00 | |
| | | Net Payroll Amt : | 24,832.00 |

| Loan ID | Funded Date | Loan Purpose | Reversal | Loan Cat | Product Type | Principal Loan | Int Class Amt | Credit Amt | Loan Rate (20%) | Class Comm | Deductions | Net Comm |
|--|-------------|--------------|---------------|----------|--------------|---------------------|---------------------|---------------------|-----------------|------------------|-----------------|-------------------------|
| Reversals ID : Individual Production Commission | | | | | | | | | | | | |
| | | | | | | | | | | | | Grand Amt : 0.00 |
| L30001-1 | 1/16/2018 | Refinance | John Taylor | 1 | ARM | 111,000.00 | 111,000.00 | 111,000.00 | 10.00 | 11,100.00 | 1,100.00 | 1,764.40 |
| L30002-1 | 1/16/2018 | Refinance | Ann Taylor | 0 | ARM | 412,227.20 | 412,227.20 | 412,227.20 | 7.00 | 28,855.90 | 0.00 | 4,841.88 |
| L30003-1 | 1/16/2018 | Refinance | Bob Levenson | 0 | Fixed | 140,000.00 | 140,000.00 | 140,000.00 | 7.00 | 9,800.00 | 0.00 | 1,328.00 |
| L30004-1 | 1/22/2018 | Refinance | Sharon Taylor | 1 | Fixed | 401,874.75 | 401,874.75 | 401,874.75 | 7.00 | 28,131.23 | 1,406.56 | 3,409.90 |
| L30005-1 | 1/11/2018 | Refinance | Walter Lee | 0 | ARM | 180,000.00 | 180,000.00 | 180,000.00 | 10.00 | 18,000.00 | 1,400.00 | 2,560.00 |
| Total : | | | | | | 1,245,102.20 | 1,245,102.20 | 1,245,102.20 | | 67,887.13 | 2,906.56 | 24,732.00 |

Payout Adjustments

| Reference ID | Funded Date | Adjustment Type | Action | Adjustment Amount | Comments |
|----------------|-------------|-----------------|--------|-------------------|------------------|
| L302 | 0/0/2018 | Payroll | AM | 100.00 | Forgot recording |
| Total : | | | | 100.00 | |